

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOHN YUEN	)	
	)	
COMPLAINANT	)	
	)	
v.	)	CASE NO. 2004-00450
	)	
LOUISVILLE GAS AND	)	
ELECTRIC COMPANY	)	
	)	
DEFENDANT	)	

ORDER TO SATISFY OR ANSWER

Louisville Gas and Electric Company ("LG&E") is hereby notified that it has been named as defendant in a formal complaint filed on November 16, 2004, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, LG&E is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 24<sup>th</sup> day of November, 2004.

By the Commission

ATTEST:

  
Executive Director

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

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**RECEIVED**

NOV 16 2004

PUBLIC SERVICE  
COMMISSION

In the matter of:

John Yuen  
(Your Full Name)

COMPLAINANT

VS.

LG&E  
(Name of Utility)

DEFENDANT

**RECEIVED**

NOV 16 2004

PSC Consumer Services

2004-00450

COMPLAINT

The complaint of John Yuen  
(Your Full Name) respectfully shows:

(a) John Yuen  
(Your Full Name)

310 East Jacob Street, Louisville, KY 40203  
(Your Address)

(b) LG&E  
(Name of Utility)

220 W. Main Street Louisville, KY 40202  
(Address of Utility)

(c) That: See last page back.  
(Describe here, attaching additional sheets if necessary,

the specific act, fully and clearly, or facts that are the reason

and basis for the complaint.)

Continued on Next Page

Formal Complaint

John Yuen vs. LG+E

Page 2 of 2

Wherefore, complainant asks \_\_\_\_\_  
(Specifically state the relief desired.)

I should not pay that bill which  
I did not use any of the service.  
LG+E will stop making threat about  
cutting off service if I don't pay that bill

Dated at Louisville, Kentucky, this 14 day  
(Your City)

of November, 1994  
(Month)

[Signature]  
(Your Signature)

\_\_\_\_\_  
(Name and address of attorney, if any)

Environmental and Public Protection Cabinet

Dear Mr. Smith

The reason I am writing this letter is the LG &E refuses to work with me.

I own the property on 3528 Parthenia Ave., Louisville, KY 40216 and never live there for a day. This is a rental property. I think the case was the my former tenant or someone else turned on the electric meter or LG &E forget to turned them off when the last tenant left.

According to LG & E's story, because someone is using he service in that property that I am guilty of the crime and I should paid for what ever service that other people who had committed the crime.

I think this is really unfair. I did not ask LG & E to turn on the service. If someone used my name to turn on the service, I will be responsible for that crime. I don't think so.

For the same argument that LG &E gave me, because it happened in my property, then I am responsible for it.

The are two problems with this theory. First, I am being convicted based on LG &E's accusation. Second, there is no due process.

If the same argument holds true, then someone got killed in front of my property, then I would be face go to jail the electric chair because someone had committed a crime in my property and I am responsible for it.

That is nonsense. I ask the commission to look into this case the LG &E will not using their power to intimates me. LG &E had already threatened me if I don't pay this bill, they will cut off ALL my services.

I trust the commission will come to the fair and unbiased conclusion.

Sincerely,



John Yuen